

Ritec, Inc.

Standard Consumer Warranty

All equipment manufactured by Ritec, Inc. is warranted against manufacturers defects in materials and workmanship for a period of one year after the original date of shipment. Ritec, Inc. agrees to repair or replace any assembly or component found to be defective and within the scope of a manufacturers defect. The obligations of Ritec, Inc. under this warranty are limited solely to repairing or replacing any instrument that, in Ritec, Inc.'s sole opinion, proves to be exclusively a product of manufacturers defect and within the scope of the warranty at the time it is received at Ritec, Inc.'s facilities. The customer shall be responsible for obtaining a Return Merchandise Authorization (RMA) from Ritec, Inc. prior to any return. No shipments will be accepted without an RMA. Upon the issuing of an appropriate RMA, the customer shall be solely responsible for the return of equipment to Ritec, Inc.'s facilities in the United States of America, or as directly instructed by Ritec, Inc. Ritec, Inc. shall have no liability for any damages caused prior to the equipment's arrival at their facilities, including any damages caused through improper shipping or handling.

Additional Terms and Definitions:

- The Standard Consumer Warranty, as offered by Ritec, Inc., shall only apply to the original customer. This warranty is not transferable with any gift, trade, resale or other of equipment unless authorized by Ritec, Inc.
- Ritec, Inc. shall offer free consultation and "troubleshooting" of Ritec, Inc. equipment via telephone/email/fax to determine the validity and extent of any problem with Ritec, Inc. equipment. Ritec, Inc. shall provide it's best effort to rectify any issues arising with equipment manufactured by Ritec, Inc. through this consultation. In the event a solution is not available through this consultation, it may be the request of Ritec, Inc. to have the unit returned for a more extensive evaluation and repair.
- Ritec, Inc. reserves the right to deny any request for warranty repair if the problems are deemed to be outside of the scope of manufacturers defect.
- The definition of "Manufacturers Defect" as used in Ritec, Inc.'s Standard Consumer Warranty applies only to defects caused by improper design or manufacturing of equipment on the part of Ritec, Inc. Ritec, Inc. shall bear no responsibility for problems arising outside of the scope of this definition.
- Ritec, Inc. assumes no responsibility for the mishandling, misuse, or other of it's equipment by the user. Ritec, Inc. shall bear no responsibility for any equipment damaged due to such circumstances.
- Ritec, Inc. assumes no responsibility for the use of it's products in a hazardous or dangerous manner either alone or in conjunction with other equipment. Ritec, Inc. shall bear no responsibility for equipment damaged due to such a circumstance.
- Equipment manufactured and sold by Ritec, Inc. may be capable of outputting high levels of voltage, which may be hazardous to equipment and/or people. Ritec, Inc. shall assume no liability for consequential damages arising from the use of it's equipment outside the recommended scope of operation causing such damages.
- Ritec, Inc. equipment is not certified, and is therefore in no way intended, for use in medical applications.
- Equipment provided by Ritec, Inc. is intended for use only in the scope of applications as recommended by Ritec, Inc.
- Any recommendations by Ritec, Inc. for the use of it's products are based on results believed to be reliable. Ritec, Inc. can in no way guarantee the results of any experiments and/or research based on it's equipment

- Ritec, Inc. shall bear no liability for damages that may be caused through the use of it's equipment.
- Ritec, Inc.'s liability shall be limited not to exceed the original purchase price of the individual piece or pieces of equipment in question.
- The performance of Ritec, Inc. equipment may vary slightly between individual pieces of equipment. Ritec, Inc. makes no guarantee for performance outside of the listed performance specifications on any piece of equipment.
- This warranty covers only items manufactured by Ritec, Inc. It specifically excludes all items sold by Ritec, Inc. that were manufactured by other companies. All of these items are subject to their original, individual manufacturer's warranty. Any claims for defective merchandise should be made to the original manufacturer.
- This warranty is in lieu of all other warranties, expressed or implied, and no representative or person is authorized to represent or assume for Ritec, Inc. any liability in conjunction with the sale of our products other than set fourth herein.

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